



JOB DESCRIPTION – ICT System Engineer (2-3 days/week)

Tein Technology is passionate about new technologies. You too? Are you looking for a varied job? Not afraid of a challenge? Do you want to analyze, install and resolve technical issues in high-end security systems? **Then join our technical team as ICT System Engineer (2days/week)!**

Mainly active in Belgium and the Netherlands, we are a leader in the integration of voice and video platforms for clients such as banks, ports, road and waterway traffic centers and the police.

RESPONSIBILITIES

The ICT System Architect is responsible for the IT support of internal clients related to IT equipment and application through LAN or VPN connections – both for Brussels and Amsterdam offices. It also covers the supply, management and support of the whole network and server infrastructure within the company (Brussels and Amsterdam). He will focus on the support of the software application.

Network Management:

- Installation of the servers (HW and SW) and the network infrastructure of the company.
- Daily management and support of this infrastructure.
- Manage the security aspects to ensure a safe environment.
- Keep up to date the needed documentation for trouble shooting.

Internal IT support:

- IT support on all HW and SW set at the disposal of Tein Telecom employees to allow them to perform their job.
- Transfer the appropriate information to the help desk for the follow up of maintenance agreements related to IT equipment's.

System Architecture:

- Assist in the selection, implementation and support of new Hardware architecture for internal usage such as SAN, Virtualization, etc.

Project based activities:

- Provides technical expertise for internal IT related projects.

Administration & Reporting:

- Use of trouble ticketing system for IT support activities.

POSITION'S REQUIREMENTS

Education, Knowledge & Work Experience:

- Bachelor degree IT
- Min. 5 years' experience in a User Support position or hands-on experience in the ICT.
- Expertise in IT equipment's and applications:
 - Applications: Active Directory; MS Exchange (2007 -> 2016); MS Windows (7 and 10); MS Windows Servers (2008 -> 2016); MS Office (2013 -> O365)
 - Storage: EMC Unisphere
 - Networking:
 - o Firewalls: Juniper
 - o Switches: Enterasys and Alcatel
 - o Proxy: Bluecoat
 - o VPN: Juniper
 - Virtualisation: VMware + vSphere; ESXi servers
- Knowledge of Netbackup and Backup exec, Altiris deployment solution and/or Kaspersky Antivirus is a plus

Required skills:

- Bilingual French/English or Dutch/English. Excellent written English.
- Teamwork, open-minded, customer minded.
- Independent.
- Flexibility – ready to work outside normal working hours.
- Availability – IT support must be available from 8am to 5pm every working day.
- Reactivity – Ready to answer to any kind of request in an acceptable timeframe.

OFFER

- A very dynamic 'family owned' company, where every employee counts and is appraised for his/her qualities.
- Unique work environment: a modern office in the heart of Brussels.
- Responsibilities and challenges, openness and collaboration.
- A unique corporate culture: access to all levels of the management, listening, understanding, recognition and also time for fun.
- Attractive salary package with interesting extra legal benefits such as groups and hospitalization insurance, meal vouchers, eco vouchers, mobile phone, birthday gift and net expenses.



CONTACT

Are you interested in this challenging opportunity? Please feel free to send us your motivational letter and resume at jobs@teintechnology.be

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